

TRAINING – LEADERSHIP & PEOPLE MANAGEMENT

Lead with your heart

ABOUT

People don't leave companies, they leave managers. That's why learning how to lead and manage people isn't just important; it's essential.

Through simple and powerful tools and strategies, you'll learn to lead with authenticity, building a winning environment, and foster a culture of well-being and growth. Lead with clarity. Grow with courage. Inspire with purpose.

OBJECTIVES

By the end of this journey, you will be able to:

- Build trust and clarity through transparent communication.
- Listen deeply to understand your team's reality.
- Co-create a shared vision and direction.
- Foster the "WE" culture, Well-being & Excellence.
- Empower others through feedback and coaching.
- Celebrate progress and nurture continuous

CONTENT

Phase 1 – STRONG FOUNDATIONS

Establish clarity, trust, and structure:

- Foster trust by being transparent and authentic.
- Review Internal & External Communications Channels.
- Review Roles & Responsibilities.
- Ensure processes are simple and documented.

Phase 2 – WHERE ARE WE?

Understand your team's reality through empathy and listening:

- Hold 1:1s with team, internal & external partners.
- Collect honest feedback without judgment.
- Map key workflows, opportunities and challenges.
- Be present and listen with curiosity.

Phase 3 – WHERE TO GO?

Co-create a shared vision and align direction:

- Facilitate vision crafting with your team.
- Communicate the Vision to your team.
- Co-create a roadmap for the next 1, 3, and 5 years.
- Set milestones and action plans.

LOCATION
TBD

DURATION
5 days

PRICE
On Demand

Phase 4 – BUILD THE “WE” CULTURE

Shape a safe, learning-oriented environment where Well-being and Excellence coexist:

- Create space to improve without blame.
- Foster a Kaizen mindset of continuous learning.
- Define success with meaningful KPIs.
- Celebrate progress together.

Phase 5 – COACH & EMPOWER

Develop individuals within that environment and foster accountability:

- Listen, guide and empower your team
- Assess your team's natural talents
- Create tailored development plans
- Help each team member use their full potential

Phase 6 – GROW TOGETHER

Sustain progress through celebration, reflection, and continuous renewal:

- Celebrate milestones and people authentically.
- Encourage feedback as a gift.
- Keep evolving as a leader and as a team.

TRAINER

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